

To assist Council in assessing your noise complaint, all information below must be provided.
Please note that anonymous complaints will not be investigated.
Please print clearly.

YOUR DETAILS

Mr Ms Mrs Miss Dr Others: _____

First Name: _____ Surname: _____

Contact Number/s: _____

E-mail address: _____

Residential Address: _____

NOISE SOURCE

Source or type of noise – please specify:

Address where noise source is being emitted from:

FURTHER INFORMATION

Have you spoken to the alleged offender? Yes No
If answer 'no', please provide reason/s: _____

Has this issue been previously reported to the police? Yes No

If 'Yes', please provide details of the incident number, name of police officer who attended the matter and the date of report:

Should Council decide to issue the owner with an order, would you be prepared to collect further evidence and testify in a court of law? Yes No

Important Note:

Please be advised that Council is bound by legislative jurisdiction and for this purpose, the following (but not limited to) are not investigated by Council:

- Behavioural noise – includes shouting, screaming, bodily noise
- Noise occurring within the same strata – this should be resolved via your own strata management.
- Wind Chimes
- None powered tools.
- Road noise, train noise, aircraft noise
- Waste services that occur after 6am and before 10pm.

Noise occurring outside of business hours may be referred to your local police.

If you are not sure if the noise can be dealt with by Council, please contact Council's Environmental Health Officer on 9330 6222 to discuss.

Have you considered.....

Community Justice Centers (CJC):

If noise continues, you can contact a Community Justice Centre (CJC). These are government-funded but independent centers that specialized in settling differences between neighbours without entering into complicated legal processes. A CJC will suggest a mediation process. This is where you meet with the people who are making the noise, together with a CJC representative, to try and solve the problem. This process will not cost you any money and has a high success rate.

CJC contact details:

Phone: 1800 990 777

E-mail: cjc_sydney@agd.nsw.gov.au

Website: www.cjc.nsw.gov.au

Address: Level 5, Parramatta Justice Precinct, 160 Marsden Street Parramatta NSW 2150

Seek a Noise Abatement Order (NAO):

You can take independent action by seeking a Noise Abatement Order (NAO) under section 268 of the Protection of the Environment Operations Act. To apply for a NAO, contact your local court (listed under 'Local Courts' in www.justice.nsw.gov.au). You may also consider asking your legal adviser for help. You can contact the registry staff at your local court who will explain the process to you. There are fee associated with applying for a NAO.

If the court is satisfied that the neighbour is causing an offensive noise or that the noise is likely to recur, it may order them to stop the noise or prevent a recurrence. If the person fails to comply with the order, they could be prosecuted.

Seek local police assistance:

If the noise occurs at night and is causing sleep disturbance, you may contact your local police to assist.



Declaration

I, , do solemnly and sincerely declare that the information provided on this document is true and correct. I also give permission for Council to use the attached information as evidence.

I understand that my personal information will not be disclosed by Council during the course of the investigation. However, should the matter be raised in Court, I understand that my personal details will be disclosed.

If required by the Courts, I am willing to attend.

Declared on.....
[place] [date]

.....
[signature of declarant]

PLEASE RETURN COMPLETED FORM TO:

Attention: Environmental Health Unit
Georges River Council
PO Box 205
HURSTVILLE BC NSW 1481

Or via e-mail at:

mail@georgesriver.nsw.gov.au
Attention: Environmental Health Unit

