



Environmental Planning and Assessment (COVID-19 Development – Extended Operation) Order 2020

Retail Premises Trading and Operating Hours

On 25 March 2020, temporary orders under the [Environmental Planning and Assessment \(COVID-19 Development – extended Operations\) Order 2020](#) were made allowing retail premises to trade outside the times approved by an existing Development Consent.

What does this new order allow me to do?

Retail premises that are not affected by the NSW State Government shutdown are now permitted to trade beyond the times approved by an existing Development Consent. This includes nights and weekends.

Waste can be taken away and goods can also be delivered outside the approved hours. However, steps must be taken to ensure that your activity has no impact on the amenity of the neighborhood by the emission of noise.

What else do I have to comply with?

All other conditions of the Development Consent for the premises still remain in force and you must continue to comply with these conditions.

Noise complaints

Council will continue with its obligations to investigate noise nuisance complaints received from the public. Where a noise nuisance exists, the matter will be discussed with the business operator to ensure that appropriate steps are taken to reduce noise.

How do I keep Noise down?

Before trading for longer hours, consider possible noise emissions and what can be done to stop or

reduce the impact upon neighbouring properties. Some considerations may include:

- Turning off any alarm that has been set on a timer.
- Restricting the use of air conditioners.
- Lowering the volume of amplified sound such as phones, radios and televisions.
- Lowering voices when speaking.

How do I keep myself safe when trading?

We thank all those businesses who are still providing a valuable service for the community in this difficult time.

[NSW Health website](#) provides up to date detailed information about COVID-19 including alerts, safety plans and how to minimise the risk of Contracting COVID-19.

When do these orders end?

The temporary orders end on 31 March 2022 unless extended by NSW Government. Once the orders are ceased, your business operating hours must revert to the approved hours set within the Development Consent for the premises.

For further information:

For Further information regarding noise nuisance, please contact Council's Environmental Health Officer or Customer Service team on:

Phone: 9330 6400

E-mail: mail@georgesriver.nsw.gov.au